Release Notes

LifeSize Bridge 2200

Release: v1.0.1

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For the most current version of product documentation, refer to lifesize.com/support.

Resolved Issues

Following are the issues that have been resolved in this release. Numbers in parentheses following an issue are used for internal tracking purposes only.

- Corrections to power sequencing in this release have resolved power up errors. (HE-1672)
- Various instances of video corruption have been corrected in this release. (HE-2015) (HE-2095) (HE-2244) (HE-2039)
- In this release, you can now back up and restore a complete system, including maintaining the database and configuration files such as the scheduler, network settings, etc. (HE-2045)
- The maximum CDR default value incorrectly displayed 1000. In this release, it now correctly displays 2000. (HE-2164)
- The default MTU size now correctly displays 1440. (HE-2184)
- A problem in which participants were dropped from a conference and could not re-join has been corrected in this release. (HE-2342)
- Communications errors preventing users from joining conferences has been corrected in this release. (HE-2117)

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Known Issues

Following are known issues and their workarounds, if available. Numbers in parentheses following an issue are used for internal tracking purposes only.

- A connection to the Internet is necessary to install Adobe AIR. Therefore, your computer must be connected to the Internet to install the LifeSize Bridge Utility. Once installed, you no longer need an internet connection to run the utility. (HE-2119)

- You cannot install the LifeSize Bridge Utility using Firefox on Linux. Use the Chrome or Sea Monkey browsers to complete the installation. (HE-2004)

- NTP server domain names will not be resolved when using static IP addressing.
  Workaround: Specify NTP servers by IP address instead of domain name. (HE-2054)

- As a LifeSize Bridge administrator, you should determine the bandwidth requirements and network resources required to support your environment. LifeSize recommends that you connect your LifeSize Bridge to a gigabit port on a network switch and configure it to connect at 1 Gb/s if the LifeSize Bride is sharing Ethernet bandwidth with other workloads. (HE-1682)

- The H.263 and H.261 protocols that appear in the **Video Codecs** option when creating or modifying a conference are unsupported in this release. These options are reserved for future use.

- Pressing **Hold** from LifeSize Desktop in calls to the LifeSize Bridge will terminate the call. Hold is unsupported in this release of LifeSize Bridge. (HE-1792)

- In the scenario in which one port is plugged into a network switch with a DHCP server and another port is plugged into a laptop with a direct cable connection, the port connected to the switch will bind to DHCP and the port connected to the laptop will be accessible using the default 169.254.1.1 IP address so that you can use the admin shell to discover the bound address or change the configuration of the network connected port.

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Interoperability

LifeSize Bridge with this software release is supported with the following third party devices.

Supplier	Products
Avaya	SIP Enablement Services: 5.1
Cisco	UCM: 7.1.3
LifeSize	Video Communications Systems: 4.7.10 Phone: 4.5.3 Desktop: 2.0 Transit Client: 3.0 Gatekeeper: 7.1
Polycom	HDX 8000 : 2.6.0 HDX 9002, 9004, 4000: 2.6.0 VSX 7000 : 9.0.5.1 VSX 8000: 9.0.5.1 Via Video PVX: 8.0.16 Path Navigator: 7.0.14
ShoreTel	Shoregear: 9.2
Sony	PCS-G70: 2.65 PCS-XG80 2.11
Tandberg	C20 and C60: 3.1.2 EDGE, Centric, and Set-top MXP: F8.0 VCS Expressway (Gatekeeper functionality only): X5.1.1

Interoperability Limitations

Following are the known limitations with third party products. Numbers in parentheses following an issue are used for internal tracking purposes only.

General

- Some third party devices are unable to join conferences that require a password.
  Workaround: Disable the password on the conference until all devices have joined, then update the conference to add the password. (HE-699)

Polycom

- When Polycom VSX 8000 initially connects to a LifeSize Bridge, one or more brief pauses in the video may occur. (HE-1476)

Sony

- SIP calls from a Sony XG80 failed if **SIP Server Mode** is on.
  Workaround: From the SonyXG80 web interface, set **Setup : SIP : SIP Server Mode** to *off*. (HE-1485)

- Presentations with Sony XG80 are unsupported with LifeSize Bridge. (HE-1615)

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Tandberg

- When a Tandberg C20 joins a conference with LifeSize Bridge as a SIP participant, the Tandberg C20 participant is unable to change the layouts. (HE-788)
- You may experience interoperability problems with Tandberg MXP 6000 when presentation is used. (HE-1937)
- LifeSize Bridge does not support autobandwidth speed adjustment with Tandberg MXP 6000 and Polycom VSX 7000. (HE-1747)

Contacting Technical Services

LifeSize Communications welcomes your comments regarding our products and services. If you have feedback about this or any LifeSize product, please send it to feedback@lifesize.com. Refer to lifesize.com/support for additional ways to contact LifeSize Technical Services.

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