LifeSize Multipoint™
Safety and Regulatory Notices

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Contacting Customer Support

If you have questions, concerns, or need assistance, contact your product reseller or distributor.

Providing Customer Feedback

LifeSize Communications welcomes your comments regarding our products and services. If you have feedback about a LifeSize product, please send it to feedback@lifesize.com.

Contact information for LifeSize Communications is as follows:

Method	***Address***
Internet	http://www.lifesize.com
E-mail	support@lifesize.com
Phone	(877) LIFESIZE or (877) 543-3749 (512) 347-9300
Fax	(512) 347-9301

Safety Notices

This section describes safety procedures and requirements for operating the LifeSize Multipoint.

Electrical Safety

To avoid an electric shock or damage to the LifeSize Multipoint unit, servicing should be performed by qualified service personnel only.

To reduce the risk of damaging power surges, LifeSize recommends installing an AC surge arrestor in the AC outlet from which the LifeSize Multipoint unit is powered.

Warning: Do not attempt to open the LifeSize Multipoint unit.

Warning: Changes or modifications to the device that are not approved by the party responsible for compliance could void the user's authority to operate the equipment.

Grounding

The power cable of the LifeSize Multipoint unit should only be connected to a power outlet that has a protective earth contact. Do not use an extension cord that does not have a protective conductor (ground). The LifeSize Multipoint unit can become dangerous if you interrupt any of the protective conductors (grounding) or disconnect any of the protective earth terminals.

High Voltage

Disconnect the LifeSize Multipoint unit from the power line before removing the cover. Avoid any adjustment, maintenance, or repair of an opened chassis under voltage. These actions should only be carried out by a skilled person who is aware of the dangers involved. Capacitors inside the chassis may still be charged, even if the unit has been disconnected from the power source.

ESD Procedures

To prevent damage to the LifeSize Multipoint unit by random electrostatic discharge (ESD), the use of wrist straps is highly recommended.

Compliance and Certifications

This section provides certifications that have been approved for the LifeSize Multipoint.

Safety Compliance

This section lists the safety standards supported by the LifeSize Multipoint.

- UL 60950: 2000
- CAN/CSA C22.2 No. 60950-00
- GS Approval (EN 60950: 2000)
- EN 60950: 2000
- ACA TS001-1997
- AS/NZS 3260: 1993, A4: 1997
- AS/NZS 60950: 2000
- IEC 60950: 1999 (CB test report)

EMC

This section lists the EMC compliance for the LifeSize Multipoint unit.

- FCC Part 15, Subpart B, Class A
- ICES-003
- EN 55022: 1998, Class A
- EN 55024: 1998
- EN 61000-3-2: 1995, Amendment A14: 2000
- EN 61000-3-3: 1995
- IEC 61000-4-2: 1995
- IEC 61000-4-3: 1995
- IEC 61000-4-4: 1995
- IEC 61000-4-5: 1995
- IEC 61000-4-6: 1996
- IEC 61000-4-8: 1993
- IEC 61000-4-11: 1994
- AS/NZS 3548: 1995, Class A, Amendment 1: 1997, Amendment 2: 1997

Warning: This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

FCC Part 15 Notice

This section provides RF interference information for the user.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at one's own expense.

Warning: Changes or modifications to the device that are not approved by the party responsible for compliance could void the user's authority to operate the equipment.

Telecom

ACTA Part 68 Notice

1. This equipment complies with ACTA Part 68. On the cover of this equipment is a label that contains, among other information, the ACTA registration number. If requested, this information must be provided to the telephone company.

2. Applicable registration jack USOCs (Universal Service Order Codes) for the equipment is RJ48C for PRI interfaces.

3. An FCC compliant telephone cord and modular plug is provided with equipment. This equipment is designated to be connected to the telephone network or premises wiring using a compatible modular jack which is Part 68 compliant. See Installation Instructions for details.

4. If the terminal equipment LifeSize Multipoint causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice is not practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

5. The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

6. If trouble is experienced with the LifeSize Multipoint equipment, please contact LifeSize Communications, Inc. customer support at (877) LIFESIZE, (877) 543-3749 or (512) 347-9300 for information on service or repairs. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

7. The Facility Interface Codes are: 04DU9-BN; 04DU9-DN; 04DU9-1SN. The Service Order Code is: 6.0N.

8. Only LifeSize Communications, Inc. qualified service personnel may repair the equipment.

Industry Canada

The Industry Canada (IC) label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements. The IC does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single line individual service may be extended by means of a certified connector assembly (telephone extension cord). The customer should be aware that compliance with the above condition may not prevent degradation of service in some situations.

Repairs to some certified equipment should be made by an authorized maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the ground connections of the power utility, telephone lines and internal metallic water pipe system, are connected together. This precaution may be particularly important in rural areas.

The abbreviation, IC, before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

Warning: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

Environment

LifeSize complies with the following EU Directives:

- Restrictions on the Use of Hazardous Substances (RoHS) Directive 2002/95/EC
- Waste Electrical and Electronic Equipment (WEEE) Directive 2002/96/EC