



## Release Notes

### LifeSize UVC ClearSea Server

#### Release v4.0.1

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This release extends the LifeSize UVC suite of applications to include LifeSize UVC ClearSea Server.

For the current product documentation, refer to [lifesize.com/support](http://lifesize.com/support).

## Resolved Issues

Following are the resolved issues in this release. Numbers in parentheses are used for internal tracking.

- Third party MCUs consume one port even if there are multiple legs to it. (UCDC-1023)
- Log files older than two days are no longer deleted. (UCDC-1018)

## Known Issues

Following are known issues and workarounds, if available. Numbers in parentheses are used for internal tracking.

- UVC ClearSea Server does not support a TLS connection with an LDAP server (when administrators select *Use TLS connection* in UVC Platform in **User Management > LDAP Settings**). Importing LDAP users into UVC ClearSea fails if the LDAP server supports only TLS connections. (UCDC-695)
- MCU conference registration to UVC ClearSea Server is not supported in this release. **Workaround:** To enable a video device to dial in to bridge conferences through UVC ClearSea Server, add a call routing rule in **Manage > Call Routing** that forwards the dial string to the MCU address. (UCDC-333)
- A LifeSize Icon call to an integrated LifeSize Bridge through UVC ClearSea fails if LifeSize Icon is not registered to UVC ClearSea. **Workaround:** Register LifeSize Icon with UVC ClearSea. (UCDC-852)
- An ISDN to IP call fails from a LifeSize Room 220 (through LifeSize Networker) to a ClearSea Client registered to UVC ClearSea. The gateway is registered to LifeSize Access that is neighboring UVC ClearSea. **Workaround:** Register LifeSize Gateway to Access using the mode in which the gateway registers all of its terminal aliases, not its prefixes. (UCDC-795)
- A LifeSize video system behind a firewall cannot receive incoming calls from UVC ClearSea Server even if the video system is registered to the server. (UCDC-586)
- In an audio-only call that is escalated to an external MCU, local video appears on a mobile ClearSea Client. (UCDC-483)

- No feedback for a call disconnect is available to a client attempting to call a UVC ClearSea Server after the licensed port limit is reached. (UCDC-319)
- If an unregistered caller (with an H.323 name that matches a registered UVC ClearSea user) places a call to a LifeSize video system, the call history for the LifeSize system incorrectly stores the registered user's H.323 name. Redialing the number from the call history of the LifeSize system places a call to the registered user instead of the unregistered original caller. (UCDC-247)
- In a call between two ClearSea Clients, distorted video appears when the call is escalated to LifeSize Bridge.  
**Workaround:** Configure UVC ClearSea Server to allow calls at 720p. (HE-6921)
- Far end camera control is unavailable in a call between a LifeSize 200 and another LifeSize system. (END-21399, END-21490)
- No video appears on LifeSize Team 220 in a SIP call initiated by Team 220 to an iPod Touch, both devices registered to UVC ClearSea Server. (END-21470)
- This release does not support SIP presentations in encrypted calls through UVC ClearSea Server. (PKS-4688)
- Presentation video may fail after an ongoing call escalates to LifeSize Bridge through UVC ClearSea Server.  
**Workaround:** Stop and start the presentation. (UCDC-835, END-21617)
- Presentation video over SIP fails from LifeSize Room (or Team MP or Express) to ClearSea Client. (END-21506)
- UVC ClearSea Server does not support Unicode characters. If you attempt to save an entry with Unicode characters, a server error message appears instead of an appropriate error message. (UCDC-998)

## Product Limitations

Following are known limitations with this version of LifeSize UVC ClearSea Server. Numbers in parentheses are used for internal tracking.

- A LifeSize Softphone registered through SIP with UVC ClearSea cannot recover the presentation window after placing the presentation on hold. (UCDC-943)
- You are unable to export the contact list in **Manage > Users** using a Mac Air. (UCDC-628)

# Interoperability

LifeSize UVC ClearSea has been tested with the following devices:

| Supplier  | Products  |
|-----------|---|
| Cisco     | CUCM: 7.1.3, 7.1.3.10000-11<br>CUCM: 8.6.1.20000-1<br>CUCM: 9.0.1.10000-37<br>Skinny client CP-7940: 8.1 (audio calls only)<br>IOS GK: 12.4(17a)                    |
| LifeSize* | Icon<br>200 series<br>220 series<br>Passport series<br>Phone<br>Bridge 2200<br>Networker<br>Desktop<br>UVC Access<br>UVC Multipoint<br>Softphone<br>ClearSea Client |
| Polycom   | HDX Series: 3.0.3, 3.0.4-20259<br>VSX Series: 9.0.6   |
| Radvision | P10 Gateway: 5.7.2.0.25   |
| Shore Tel | Shoregear: 13.1 (18.23.2412.0)  |
| Sony      | PCS-G70: 2.65<br>PCS-XG80: 2.31.00, 2.36.00   |
| Tandberg  | C-Series: TC4.0.1, TC4.2.1, TC5.1.2.289652<br>EDGE, Centric, and Set-top MXP: F9.1.1, F9.1.2<br>Codian 4220 4.4(3.42)<br>VCS Expressway: X7.2.1                     |

\* Latest versions, unless otherwise specified.

## Interoperability Issues

Following are interoperability issues and workarounds, if available. Numbers in parentheses are for internal tracking.

- Calls fail from a ClearSea Client registered with UVC ClearSea to a video device registered with CUCM v9.0.1. (UCDC-887)
- An H.323 call fails between a video system registered to Cisco GK and a video system registered to UVC ClearSea. (UCDC-639)
- A Sony G70 video device does not receive video from a LifeSize video system registered to UVC ClearSea Server. (UCDC-656)
- When a Sony G70 joins a two-way call with an ongoing presentation and the call is escalated to UVC Multipoint, the presentation video stops. (END-21478, UMCU-1651)
- A Tandberg C20 is unable to control the far end camera of a LifeSize video system registered with UVC ClearSea Server. (UCDC-797)

- In a SIP call between a LifeSize video system and a ClearSea Client, both registered to UVC ClearSea Server, video from a Polycom VSX fails to appear at the far end when the Polycom device joins and the call is escalated to LifeSize Bridge. (UCDC-554)
- Distorted audio occurs in a call between a Tandberg MXP and a LifeSize video system, both registered to UVC ClearSea Server. (UCDC-207)

## Contacting Technical Services

LifeSize Communications welcomes comments about our products and services. Send feedback about this or other LifeSize products to [feedback@lifesize.com](mailto:feedback@lifesize.com). Refer to [lifesize.com/support](http://lifesize.com/support) for additional ways to contact LifeSize Technical Services.