Release Notes

LifeSize Icon

Release v1.2

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For the current product documentation, refer to lifesize.com/support.

New Features and Resolved Issues

- Support is provided for the following items:
  - LifeSize Phone, second generation
  - In-call recording for LifeSize UVC Video Center
  - H.264 High Profile, which requires less bandwidth for 1080p60 and 720p60 calls
  - H.323 tunneling for LifeSize UVC Transit
  - Multiple SIP registrations
  - USB adapters for VISCA and a LifeSize serial shell

    Refer to the Interoperability table or the LifeSize Icon administrative online help for more information.
  - Automatic provisioning of LifeSize Icons by way of LifeSize UVC
- Enhanced support is provided for HDMI and a second display. Refer to the *LifeSize Icon 600 Video System Guide* for more information.

Known Issues

Following are known issues and their workarounds, if available. Numbers in parentheses are for internal tracking.

General

- Partitions cannot be swapped through the UI or reset button after an upgrade to v1.2. **Workaround:** Install v1.2 on both partitions by upgrading twice to this version. (PKS-3760)
- Presentations are not supported in SIP calls that use UDP and are placed through LifeSize UVC ClearSea. **Workaround:** Use TCP for SIP calls that are placed LifeSize UVC ClearSea. (PKS-5687)

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- If LifeSize phone is used to remove all of the numbers from the Recents list, the numbers from the Favorites list are removed instead. **Workaround:** Use the LifeSize Icon on-screen UI to clear the Recents list. (PKS-5717)
- If you "Remove All" from the phone "Recents", the "Favorites" get removed instead. **Workaround:** Use the "Remove All" from the on-screen UI to clear the Recents. (PKS-5717)

Audio

- HDMI audio might not function appropriately after a LifeSize Icon restarts or awakens. **Workaround:** Unplug the HDMI cable from the Icon and plug it back in. (PKS-5646)

Communications

- Connecting three or more LifeSize Digital MicPods to LifeSize Phone, second generation, causes all of the MicPods to stop functioning. **Workaround:** Ensure that LifeSize Phone is connected directly to LifeSize Icon, and avoid connecting more than two MicPods to LifeSize Phone. (PKS-5149)
- The DNS option is not updated automatically whenever a LifeSize Icon moves from a static network to a DHCP network. **Workaround:** Clear the static DNS field to use the provided DHCP server as your primary server. (PKS-5223)

Video

- VISCA cameras do not start automatically after they are connected to the USB port of a LifeSize Icon. **Workaround:** Restart the Icon after attaching the camera. (PKS-4774)

Interoperability

This release supports the following products.

Browser support	Apple Safari for Mac: v6.0.2 Google Chrome: 23, 24, 28 Microsoft Internet Explorer: 9 Mozilla Firefox: 16, 17, 18, 22
USB serial port adapters	AirLink101 AC-USBS Belkin Codi Keyspan USA-19HS
Cisco/ Tandberg	Cisco SX20: V8.2 Cisco ASA 5510 Firewall: V8.2 Tandberg C Series: TC 4.2.3
LifeSize*	Bridge Room, Team, and Express (including 200, 220, and Passport series) Softphone (Windows and MAC)
LifeSize ClearSea	ClearSea Sever* ClearSea Client* ClearSea mobile clients: - iOS 4.3.5, 5.0, 6.0.2, 6.1: 8.2.4 - Android 2.2, 2.3.3, and 4.0.4: 8.2.4 - Windows 7: 8.2.4 - MAC OSX (10.6, 10.7, 10.8): 8.2.4

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LifeSize UVC*	UVC Access UVC ClearSea UVC Manager UVC Multipoint UVC Platform UVC Transit Server/Client UVC Video Center UVC Video Engine
Polycom	HDX Series: 3.0.4 BFCP for HDX series 3.0.2 M100 Version:1.0.4.19940_4151 RMX2000 (MCU version): 7.6.0.172 RMX2000 (Manager version): EMA-V7.6.0.141 Telepresence m100: 1.0.4.19940_4151 Group 300: 4.0.2 Group 500: 4.0.2
Radvision	XT5000: 03.00.00115 V3_0_115B
Sony	EVI-H100VW

*Latest versions, unless otherwise specified.

Interoperability Issues

Following are the known limitations with third party products. Numbers in parentheses are for internal tracking.

General

- If a LifeSize Icon is integrated with VidyoGateway and H.323 security is enabled on VidyoGateway, set the H.323 security on the Icon to *Auto* or *Strict* for calls. Disable security on VidyoGateway to allow unsecure calls. (PKS-5602)
- Presentations during SIP calls are not supported with some ShoreTel, Polycom, and Tandberg devices. (PKS-5528)
- Consumer Electronics Control might not function with some Philips, NEC, Sharp, ViewSonic, and Panasonic devices. (PKS-5504, PKS-5419)
- BFCP over UDP is not supported when a call is placed from a LifeSize Icon to a Radvision Scopia XT5000. **Workaround:** Place the call from the Scopia XT5000 to the Icon, or set **Support > SIP (General) > BFCP Transport Type** to *TCP* on the Icon. (PKS-4811)

Cisco/Tandberg

- Calls that are registered with CUCM and placed through LifeSize Bridge fail when connecting to a LifeSize Icon. **Workaround:** When registering an Icon with CUCM, disable **Allow Presentation Sharing using BFCP** on the **Phone Configuration** page. (PKS-5575)
- Dual stream support is disabled in two-way calls between LifeSize Icons that are registered to Cisco Unified Communications Manager. The primary video is replaced by the presentation. (PKS-5624)
- Calls cannot be placed between a LifeSize Icon and a Tandberg VCS unless the Icon is registered to the Tandberg VCS. (PKS-5017)
- If a presentation is stopped and restarted six or more times during a SIP call between a LifeSize Icon and a Tandberg C20, the C20 decoder fails and streams blank video. (PKS-5013)

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Polycom

- During a call of 1024 kb/s or greater, Polycom HDX 8000 devices restart whenever a presentation is initiated. (PKS-5321)
- All participants in a conference receive corrupted video when a secure call is placed through a Polycom RMX device. (PKS-4991)
- Polycom 500 devices stop sending audio and video whenever a LifeSize Icon attempts to control their cameras. (PKS-4818)

Contacting Technical Services

LifeSize Communications welcomes comments about our products and services. Send feedback about this or other LifeSize products to feedback@lifesize.com. Refer to lifesize.com/support for additional ways to contact LifeSize Technical Services.

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