



Release Notes

LifeSize Icon

Release v1.3.2

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For the current product documentation, refer to lifesize.com/support.

New Features and Resolved Issues

- Display Power Management Signaling (DPMS) allows you to control the power of compliant HDMI and DVI displays without pressing a button on the display or using its remote control.
- Display and start a call or add participants from the system's web interface.
- The secondary (presentation) stream automatically adjusts the frame rate to correct for errors.
- A LifeSize Icon registered to UVC ClearSea can redial a ClearSea Client directly, bypassing the UVC ClearSea IVR.
- Integrating LifeSize Icon with UVC ClearSea v4.0.3 offers the following features:
 - Include multiple callers in a call.
 - Allow an associated ClearSea Client to take over the call, thereby disconnecting the LifeSize Icon from the call.
 - View the availability status of users in the directory.
 - Search all UVC ClearSea directory entries.
 - Call across networks through UVC ClearSea.
 - Automatic provisioning of LifeSize Icon through UVC ClearSea.

NOTE: Managing a LifeSize Icon with UVC Manager is not supported if LifeSize Icon is integrated with UVC ClearSea. Review the consolidated release notes for LifeSize UVC applications for additional restrictions.

- LifeSize Phone now sends the correct DTMF tones. (PKS-6034)
- When a far end audio call ends the connection, LifeSize Icon is no longer required to hang up the call. (PKS-5756)
- A new API command – remotelR – is available for IR emulation for integrating with control systems. (PKS-5739)
- SIP 2.0 OPTIONS is supported. (PKS-5609, PKS-5706)

Known Issues

Following are known issues and their workarounds, if available. Numbers in parentheses are for internal tracking.

General

- Partitions cannot be swapped through the UI or reset button after an upgrade from v1.1. **Workaround:** Install v1.3 on both partitions by upgrading twice to this version. Note that installing the newer version on both partitions prohibits downgrading to the earlier version. (PKS-3760)
- Presentations are not supported in SIP calls that use UDP and are placed through LifeSize UVC ClearSea. **Workaround:** Use TCP for SIP calls that are placed through LifeSize UVC ClearSea. (PKS-5687)

Audio

- HDMI audio might not function appropriately after a LifeSize Icon restarts or awakens. **Workaround:** Unplug the HDMI cable from the Icon and plug it back in. (PKS-5646)

Communications

- Connecting three or more LifeSize Digital MicPods to LifeSize Phone, second generation, causes all of the MicPods to stop functioning. **Workaround:** Ensure that LifeSize Phone is connected directly to LifeSize Icon, and avoid connecting more than two MicPods to LifeSize Phone. (PKS-5149)

Video

- VISCA cameras do not start automatically after they are connected to the USB port of a LifeSize Icon. **Workaround:** Restart the Icon after attaching the camera. (PKS-4774)

Product Limitations

- The DNS option is not updated automatically whenever a LifeSize Icon moves from a static network to a DHCP network. **Workaround:** Clear the static DNS field to use the provided DHCP server as your primary server. (PKS-5223)
- Cannot load the web interface in Safari on Windows Vista. (PKS-6500)
- Redial fails from a public LifeSize Icon to a private LifeSize Icon registered to UVC Transit Server through UVC Access. (PKS-6084)

Interoperability

This release supports the following products.

Browser support	Apple Safari for Mac: v6.0.2 Google Chrome: 23, 24, 28, 31 Microsoft Internet Explorer: 10 Mozilla Firefox: 16, 17, 18, 22, 25
USB serial port adapters	AirLink101 AC-USBS Belkin Codi Keyspan USA-19HS
Cisco/Tandberg	Cisco SX20: V8.2 Tandberg C Series: TC 4.2.3
Polycom	HDX Series: 3.0.4 Group 300: 4.0.2 Group 500: 4.0.2
Radvision	XT5000: 03.00.00115 V3_0_115B

Interoperability Issues

Following are the known limitations with third party products. Numbers in parentheses are for internal tracking.

General

- If a LifeSize Icon is integrated with VidyoGateway and H.323 security is enabled on VidyoGateway, set the H.323 security on the Icon to *Auto* or *Strict* for calls. Disable security on VidyoGateway to allow unsecure calls. (PKS-5602)
- Presentations during SIP calls are not supported with some ShoreTel, Polycom, and Tandberg devices. (PKS-5528)
- Consumer Electronics Control might not function with some Philips, NEC, Sharp, ViewSonic, and Panasonic devices. (PKS-5504, PKS-5419)
- BFCP over UDP is not supported when a call is placed from a LifeSize Icon to a Radvision Scopia XT5000. **Workaround:** Place the call from the Scopia XT5000 to the Icon, or set **Support > SIP (General) > BFCP Transport Type** to *TCP* on the Icon. (PKS-4811)

Cisco/Tandberg

- Calls that are registered with CUCM and placed through LifeSize Bridge fail when connecting to a LifeSize Icon. **Workaround:** When registering an Icon with CUCM, disable **Allow Presentation Sharing using BFCP** on the **Phone Configuration** page. (PKS-5575)
- Dual stream support is disabled in two-way calls between LifeSize Icons that are registered to Cisco Unified Communications Manager. The primary video is replaced by the presentation. (PKS-5624)
- Calls cannot be placed between a LifeSize Icon and a Tandberg VCS unless the Icon is registered to the Tandberg VCS. (PKS-5017)
- If a presentation is stopped and restarted multiple times during a SIP call between a LifeSize Icon and a Tandberg C20, the C20 might stream blank video. (PKS-5013)

Polycom

- During a call of 1024 kb/s or greater, Polycom HDX 8000 devices restart whenever a presentation is initiated. (PKS-5321)
- Polycom 500 devices stop sending audio and video whenever a LifeSize Icon attempts to control their cameras. (PKS-4818)

Contacting Technical Services

LifeSize Communications welcomes comments about our products and services. Send feedback about this or other LifeSize products to feedback@lifesize.com. Refer to lifesize.com/support for additional ways to contact LifeSize Technical Services.