



Release Notes

LifeSize UVC Access

Release v1.5.3

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For the current product documentation for LifeSize UVC Access and LifeSize UVC Platform, refer to lifesize.com/support.

Resolved Issues

Following are resolved issues in this release. Numbers in parentheses are used for internal tracking.

- Improved navigation on Platform and Access applications. (LSGK-503)

Known Issues

Following are known issues and workarounds, if available. Numbers in parentheses are used for internal tracking.

- H.323 routes are removed (although they may still appear in the user interface) when you change parameters in **H.323 : Configuration**, **H.323 : Advanced**, or **H.323 : Local Domains**. **Workaround:** Add H.323 routes after setting all other H.323 parameters. (LSGK-362)
- A LifeSize UVC Access instance enabled after its trial license expires may still display the basic mode icon, even though it has standard mode functionality. **Workaround:** Restart LifeSize UVC Access. (LSGK-478)
- SNMP trap receiver settings are deleted when you restart LifeSize UVC Access or LifeSize UVC Platform. You must re-enter the trap receiver settings manually. (LSGK-227)
- The SNMP trap from LifeSize UVC Access incorrectly identifies the source of the trap as the LifeSize UVC Platform IP address. (LSGK-226)
- You can specify only one SNMP trap receiver for LifeSize UVC Access. (LSGK-67)

Documentation Errata

A new CDR file is created for each day at the time a call fails. Files are not created if no calls are placed. The newest call appears first in the UI. To access the CDRs, follow these steps:

1. From **UI Status – Calls**, download a compressed file, cdr.tar.gz, containing all CDR files for each individual day.
2. Use the REST API to retrieve all CDR records for a specified date using the following URL:

<https://uvcaccess-signaling-ip/uvcaccess/v1/callstatus/YYYY:MM:DD>

Note: Knowledge about scripting and REST is required for using this interface. For example, you can use the 'curl' command and python for parsing the JSON output:

```
curl -k --basic -u administrator:admin123 https://10.93.1.133/access/v1/callstatus/2012:11:20 | python -m json.tool
{
  "call_list": [
    {
      "call_active_status": "Inactive",
      "call_failed": false,
      "call_id": "24de5be473fd11dab1470013fa03e483",
      "count": 1,
      "duration": "0:0:23",
      "originating_address": "10.93.1.34",
      "originating_clienttype": "LifeSize Express 220 4.11.4.23",
      "originating_endreason": "USERS_DISCONN",
      "originating_userid": "400u",
      "protocol": "H.323",
      "start_time": "2012:11:20-16:45:18",
      "terminating_address": "10.93.1.50",
      "terminating_clienttype": "LifeSize Express 220 4.11.4.23",
      "terminating_endreason": "NORMAL",
      "terminating_userid": "10.93.1.133:1720"
    }
  ],
  "call_status": {
    "active_call_count": 0,
    "placed_call_count": 1
  }
}
```

Interoperability

LifeSize UVC Access is supported with the following devices:

Supplier	Products
Cisco	IOS:12.4 (17a)
LifeSize	220, 220i systems: 4.11.4 Passport, Unity 50, Unity 500: 4.11.4 200 systems and earlier: 4.7.20 Bridge 2200: 2.0.1 Multipoint: 5.7.2.0.7 Gatekeeper: 7.1.2.12 Gateway (PRI): 5.6.0.0.4 Networker: 3.1.2.1 UVC Transit Server: 4.0.3 UVC Transit Client: 4.0.3 LifeSize ClearSea Client: <ul style="list-style-type: none">▪ Windows 7: 8.1.5▪ Mac OS 10.7.4: 8.1.5
GNU	GNU Gatekeeper: 2.3.4
Polycom	VSX 7000: v9.0.5 VSX 8000: v9.0.6.2-103 HDX 9004: v3.0.4-20259 HDX 8000: v3.0.3.1-19040 PVX softclient: 8.0.16.0003 PathNavigator: 7.00.14 RMX 2000: 7.6.0.172
Sony	G70: v02.65
Tandberg	1000 MXP: F9.0.2 NTSC 6000 MXP: F9.1 NTSC Codian MCU 4210: 4.1 (1.59) Codian Gateway: 2.0(1.40)N C20: TC5.1.2.289652 VCS Expressway: X5.1.1 (as third party gatekeeper) Gateway: G3.2

Note: For a list of supported web browsers, refer to the latest release notes for LifeSize UVC Platform.

Contacting Technical Services

LifeSize Communications welcomes comments about our products and services. Send feedback about this or other LifeSize products to feedback@lifesize.com. Refer to lifesize.com/support for additional ways to contact LifeSize Technical Services.