Release Notes

UVC Manager

Release 1.0.1

Resolved Issues 1
Known Issues 1
Interoperability 2
Contacting Technical Services 2

For the current product documentation, refer to lifesize.com/support.

Resolved Issues

Following are known issues and workarounds, if available. Numbers in parentheses are used for internal tracking.

- When discovering a LifeSize Bridge that is not in a cluster, Manager now indicates the model as 'Bridge 2200' instead of 'standalone'. (UMGR-1985)
- Software upgrades for devices are now successful. (UMGR-1986)
- LGExecutive is now correctly identified in New Package and Make/Model dropdown menu of the Upload Package page. (UMGR-1987)

Known Issues

Following are known issues and workarounds, if available. Numbers in parentheses are used for internal tracking.

- Recorded calls might not indicate that they are being recorded. (UMGR-1536)
- When an external device ends a video call with a managed MCU and other managed LifeSize devices, the UVC Manager web UI still shows the call as ongoing. **Workaround:** Click **Disconnect** on the **Live Events** page.
- Clicking to refresh device information does not retrieve a device's ISDN number. (UMGR-1743)
- Statistics, device information, and layout options become unavailable when a participant in a call joins another conference. (UMGR-1730)
- The **On Demand Conferences** page shows unregistered conferences in addition to registered ones. (UMGR-1780)
- Some device options might not be available if UVC Manager is unable to retrieve the device's properties. **Workaround:** Restart UVC Manager by disabling and then enabling it in UVC Platform. (UMGR-1746)
- Right-clicking a device on the **Manage : Devices** page does not always open a populated context window. (UMGR-14)
- Refreshing the browser clears all status messages. (UMGR-25)

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- Reports do not include calls that last longer than a full day. (UMGR-811)
- The functionality on the **Live Events** page sometimes becomes unavailable. **Workaround:** Refresh the page. (UMGR-984)
- Reports for two-way calls can take up to 1 minute to generate when UVC Manager is connected to UVC Manager Proxy through HTTP proxy. (UMGR-1390)
- UVC Manager does not recognize email addresses that are configured in UVC Manager but not in UVC Platform. **Workaround:** Enable email on the UVC Platform. (UMGR-1485)
- No validation message appears when you schedule a call between two devices that are registered to different, unmanaged gatekeepers. (UMGR-1692)
- SIP calls to devices from registered MCUs might fail. (UMGR-1719)
- The search functionality on the **Alarms** page is unsupported. (UMGR-1749)
- System names cannot contain an ampersand (&) or be longer than 20 characters in length. (UMGR-1775)
- Fields in the **Customize Network** wizard sometimes disappear if you click **Previous** to move backward. (UMGR-1836)
- Some fields cannot be selected when using Google Chrome. **Workaround**: Disable Chrome plug-ins. (UMGR-1850)
- Skype settings do not include a logout option. (UMGR-1860)
- Custom call parameters (like protocol and bandwidth) in non-MCU calls are not retained when the calls are rescheduled. (UMGR-1872)
- Network settings cannot be changed after a network without managed devices is provisioned. **Workaround:** Deprovision the network and then reprovision it with the appropriate settings. (UMGR-1906)
- UVC Manager does not follow network zoning rules when scheduling calls. (UMGR-1976)

Interoperability

UVC Manager 1.0 is supported with the following LifeSize devices:

- 200 series (4.7.20)
- 220 series (4.11.3)
- Networker (3.1.2)
- Passport series (4.9.0)
- Phone (4.5.3)
- Unity 50 (4.11.3)
- LGExecutive (4.11.1)
- Video Center (1.2.5)
- Transit Server (3.5.4)
- Transit Client (3.5.2)
- Bridge (2.0.2)
- UVC Transit (4.0.3)
- UVC Access (1.5.1)
- UVC Video Center (2.0.4)
- UVC Video Engine (1.0)
- UVC Multipoint (1.0.1)
- UVC Platform (1.0.4)

Contacting Technical Services

LifeSize Communications welcomes comments about our products and services. Send feedback about this or other LifeSize products to feedback@lifesize.com. Refer to lifesize.com/support for additional ways to contact LifeSize Technical Services.

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