Release Notes

UVC Manager

Release 1.0.3

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For the current product documentation, refer to lifesize.com/support.

New Features and Resolved Issues

Following are known issues and workarounds, if available. Numbers in parentheses are used for internal tracking.

- Corporate directory settings are now updated on systems when UVC Manager is upgraded. (UMGR-2462)
- When LifeSize Bridge is registered and conferences are unregistered, both the conference ID and the Bridge IP address now show in the Meetings tab. (UMGR-2356)
- UVC Manager and UVC Manager Proxy now use the LDAP server on UVC Platform. Previous versions of UVC Manager Proxy required only port 443 to connect to Manager. This release requires port 8181 to also be opened so that Manager Proxy can retrieve LDAP address book contacts from UVC Manager. Previous versions of UVC Manager Proxy included settings to specify HTTP proxy details from the web interface. These settings are now retrieved from UVC Platform and are no longer included in UVC Manager Proxy.

Known Issues

Following are known issues and workarounds, if available. Numbers in parentheses are used for internal tracking.

- To discover or manage a LifeSize Networker device, UVC Manager must use port 800 to avoid firewall rules. (UMGR-2461)
- On demand conferences for UVC Multipoint that are created from UVC Manager are not removed from the On Demand Conferences screen when the call is terminated. (UMGR-2429)
- Creating a scheduled conference for UVC Multipoint from the UVC Manager Scheduler is not supported. The resulting conference is created as an on demand conference. (UMGR-2422)
- On demand conferences in UVC Multipoint that contain Chinese characters fail to display correctly. (UMGR-2609)
- When UVC Multipoint is managed in UVC Manager, the encoder sharing, 1080p option, 6x6 layouts do not appear in the advanced options of the scheduler screen. (UMGR-2421, UMGR-2420)

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- SIP calls from registered MCUs may fail when provisioned with unmanaged gatekeepers and registrars since the SIP username does not exist. **Workaround:** Administrators must create the username and password on the registrar since the registrar is unmanaged. (UMGR-1719)
- Be sure to use the Schedule in the UVC Manager to schedule calls for devices that it is managing. Do not use the LifeSize Bridge Utility to schedule calls on LifeSize Bridge when the bridge is managed by UVC Manager, or calls will fail or not display in the schedule. (UMGR-2408)
- Sorting by date does not sort in descending order. (UMGR-2114)
- Recorded calls might not indicate that they are being recorded. (UMGR-1536)
- When an external device ends a video call with a managed MCU and other managed LifeSize devices, the UVC Manager web UI still shows the call as ongoing. **Workaround:** Click **Disconnect** on the **Live Events** page.
- Clicking to refresh device information does not retrieve a device's ISDN number. (UMGR-1743)
- Statistics, device information, and layout options become unavailable when a participant in a call joins another conference. (UMGR-1730)
- The **On Demand Conferences** page shows unregistered conferences in addition to registered ones. (UMGR-1780)
- Some device options might not be available if UVC Manager is unable to retrieve the device's properties. **Workaround:** Restart UVC Manager by disabling and then enabling it in UVC Platform. (UMGR-1746)
- UVC Manager cannot discover a device if HTTP is not enabled on the device. **Workaround:** Enable HTTP on network devices that you want Manager to discover. (UMGR-472)
- Reports do not include calls that last longer than a full day. (UMGR-811)
- Reports for two-way calls can take up to 1 minute to generate when UVC Manager is connected to UVC Manager Proxy through HTTP proxy. (UMGR-1390)
- No validation message appears when you schedule a call between two devices that are registered to different, unmanaged gatekeepers. (UMGR-1692)
- SIP calls to devices from registered MCUs might fail. (UMGR-1719)
- The search functionality on the **Alarms** page is unsupported. (UMGR-1749)
- System names cannot contain an ampersand (&) or be longer than 20 characters in length. (UMGR-1775)
- Fields in the **Customize Network** wizard sometimes disappear if you click **Previous** to move backward. (UMGR-1836)
- Some fields cannot be selected when using Google Chrome. **Workaround**: Disable Chrome plug-ins. (UMGR-1850)
- Skype settings do not include a logout option. (UMGR-1860)
- Custom call parameters (like protocol and bandwidth) in non-MCU calls are not retained when the calls are rescheduled. (UMGR-1872)
- Network settings cannot be changed after a network without managed devices is provisioned. **Workaround:** Deprovision the network and then reprovision it with the appropriate settings. (UMGR-1906)
- UVC Manager does not follow network zoning rules when scheduling calls. (UMGR-1976)
- After modifying a scheduled meeting, UVC Manager fails to send an updated meeting invitation to all participants. (UMGR-1871)
- When a management proxy is enabled on UVC Platform with an IP address other than the UVC Platform IP address, some outbound connections from the UVC Manager Proxy will use the UVC Platform IP address as the source IP address rather than its own assigned IP address. If a firewall is in between the device and the UVC Manager Proxy that is configured to allow incoming traffic, a management failure might occur. (UMGR-2387)

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- When integrated with LifeSize Icon, scheduling a call from UVC Manager within 5 minutes of the start time for the call, the call fails. (UMGR-2382)
- Call connection times may be long for LifeSize Icon joining a call scheduled from LifeSize Manager. In particular, when a user disconnects and retries the call immediately, connection may take up to 1 minute. (UMGR-2226)
- A backup occurs before you initiate a restore operation and the backup file is listed in the logs folder on UVC Platform. If you restore with a corrupt or invalid backup image, retrieve the last stable image from the logs folder and attempt the restore again. (UMGR-1556)

Interoperability Issues

Following are known issues with other LifeSize or third party products. Numbers in parentheses are used for internal tracking.

- Provisioning may fail for the network if started from Manager before a call is placed to or from the web interface of LifeSize Icon. (UMGR-2291)
- LifeSize Passport Connect cannot be managed on a network with H.323 enabled. (UMGR-2269)

Contacting Technical Services

LifeSize Communications welcomes comments about our products and services. Send feedback about this or other LifeSize products to feedback@lifesize.com. Refer to lifesize.com/support for additional ways to contact LifeSize Technical Services.

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