



Release Notes

UVC Manager

Release 1.1

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For the current product documentation, refer to lifesize.com/support.

New Features

Following are the major new features included in this release. Numbers in parentheses are used for internal tracking.

- Integration with Microsoft Exchange Server v2007 (v08.01.0240.006) with service packs 1 and 3 and v2010 (v14.00.0639.021).
- Enhancements to the Scheduler
- Migration from LifeSize Control to UVC Manager; refer to the *LifeSize UVC Manager Deployment Guide* for details about using this tool.
- Support for video plus an additional audio participant from a LifeSize Icon.

Resolved Issues

Following are the major resolved issues included in this release. Numbers in parentheses are used for internal tracking.

- Calls scheduled from UVC Manager that use UVC Multipoint no longer enable self-view by default. (UMGR-3043)
- Ad-hoc calls no longer remain on the Live Events page after they are disconnected. (UMGR-3546)
- On demand conferences are now populated in the corporate directory when the corporate directory is disabled (edit a network, select the **Corporate Directory** tab). (UMGR-3532)
- When scheduling calls with the Record option enabled, recording names now use the name identified in the recording pin. (UMGR-3095)
- Scheduled recurring calls deleted from UVC Manager no longer appear on the MCU. (UMGR-3075)
- Participants list in the Scheduler is now alphabetized. (UMGR-3042)
- External systems now appear in both the dashboard and device inventory page. (UMGR-2682)
- SSH timeouts due to inactivity resulting in LDAP failures have been addressed in this release. (UMGR-2495)

- You can mask the password for on demand conferences by setting the preference on the **Corporate Directory** tab when editing a network. (UMGR-3361)
- When the **Disconnect Type** is set to *Extend until resource is available* in the Scheduler, calls no longer disconnect immediately after the end time. Calls must be at least 10 minutes in duration to use this feature. (UMGR-3249)
- On demand conferences for UVC Multipoint that are created from UVC Manager are now removed from the On Demand Conferences screen when the call is terminated. (UMGR-2429)
- Creating a scheduled conference for UVC Multipoint from the UVC Manager Scheduler is now supported. (UMGR-2422)
- On demand conferences in UVC Multipoint that contain Chinese characters now display correctly. (UMGR-2609)
- When UVC Multipoint is managed in UVC Manager, the encoder sharing, 1080p option, 6x6 layouts now appear in the advanced options of the scheduler screen. (UMGR-2421, UMGR-2420)
- Sorting by date does now sorts in descending order. (UMGR-2114)
- The search functionality on the **Alarms** page is now supported. (UMGR-1749)
- System names can now contain an ampersand (&). (UMGR-1775)
- When a management proxy is enabled on UVC Platform with an IP address other than the UVC Platform IP address, outbound connections from the UVC Manager Proxy no longer use the UVC Platform IP address as the source IP address rather than its own assigned IP address.. (UMGR-2387)
- When integrated with LifeSize Icon, scheduling a call from UVC Manager within 5 minutes of the start time for the call, the call no longer fails. (UMGR-2382)
- Scheduled calls connects as H.323 even when the call protocol is set to SIP and the launch type is Manual or Launch on first connect. (UMGR-3456)
- Meeting cancellation notices are sent to email participants, the meeting organizer, and now also to mail IDs associated with devices. (UMGR-3719)
- When an unmanaged, external device ends a video call with a managed MCU and other managed LifeSize devices, UVC Manager no longer shows the call as ongoing. (UMGR-3707)

Known Issues

Following are known issues and workarounds, if available. Numbers in parentheses are used for internal tracking.

- An ISDN ad-hoc call shows as audio instead of video in the **Live Events** page. This does not affect reporting since the CDRs collected from the managed device still reflect them appropriately. (UMGR-3109)
- Periodic provisioning checks periodically for systems that have lost registration and automatically reprovision those devices. **Workaround:** If extension clashes occur, the duplicate must manually be removed from the database. (UMGR-2602)
- UVC Manager might display the error “Unable to detect device type over HTTP and SNMP” when UVC Access or UVC Multipoint are slow to respond to commands. **Workaround:** Re-scan the network to discover the UVC Access or UVC Multipoint systems. (UMGR-2490)
- Scheduling fails with early versions of UVC Multipoint. **Workaround:** Upgrade to Multipoint 1.5 or later to ensure proper scheduling. (UMGR-3756)
- CDRs in UVC Manager will be overwritten by CDRs from LifeSize Control for a device during migration. If there is a time gap between when the LifeSize Control CDR backup was taken, and when it is migrated to UVC Manager, CDRs for that time gap are lost. **Workaround:** Ensure the LifeSize Control server is running and capturing CDRs until migration is complete. (UMGR-2649)

- The **Terminate** button for a device that is down is still available even though it is unable to end the call. (UMGR-3466)
- Duplicate entries may occur when manipulating recurring conferences in Web Outlook Client on Internet Explorer v9. (UMGR-3732)
- The **Live Events** page does not show recorder information when a device is set with an unmanaged recorder and auto-record is on. (UMGR-3674)
- In the Scheduler, when several participants are added quickly an error may result but no message appears. **Workaround:** Disregard the error; dismiss it and add each of the participants slowly. (UMGR-3218)
- The provisioning profile for registered external devices is not applied if the network has only external devices resulting in incorrect dial strings. **Workaround:** Manage a device in that network to correct the issue. (UMGR-1663)
- Devices with a public IP through NAT will not work with UVC Manager and the private IP is always used. (UMGR-3530)
- You must clear the cache if you use Firefox to upgrade the UVC software. Otherwise, the devices may not appear correctly. (UMGR-3469)
- If you delete a MCU, UVC Manager attempts to modify the schedule using available participants, removing the MCU or identifying another MCU that is available for this call. If it is not possible to schedule the call, UVC Manager cancels the schedule for this call. When the MCU becomes available again, UVC Manager retrieves all the schedules from the MCU and attempts to create a schedule from them with the new managed MCU using the same title and time. It appears that there are two identical schedules; however, UVC Manager only launches the modified conference. (UMGR-3636)
- If a participant is already part of a conference, you cannot add that participant to another conference by dropping them from the **Live Events** page. You must end the first call in order to add the participant to another call. (UMGR-1809)
- The Device page may take up to a minute to load when many devices (several hundred) are managed. (UMGR-2797)
- SIP calls from registered MCUs may fail when provisioned with unmanaged gatekeepers and registrars since the SIP username does not exist. **Workaround:** Administrators must create the username and password on the registrar since the registrar is unmanaged. (UMGR-1719)
- Recorded calls might not indicate that they are being recorded when the recorder is dialing out to the MCU. (UMGR-1536)
- Device status or meetings on the **Live Events** page may not dynamically update at times. **Workaround:** Refresh the page to reflect the current status. (UMGR-3562, 3660, 3606)
- If UVC Manager is managing two bridges (UVC Multipoint and Bridge 2200) and the conference IDs on both MCUs are the same, the **Live Events** page shows the conference incorrectly with both bridges in the same call. (UMGR-3565)
- Clicking  to refresh device information does not retrieve a device's ISDN number. (UMGR-1743)
- Statistics, device information, and layout options become unavailable on the **Live Events** page when a participant exits a call and joins another conference. (UMGR-1730)
- The **On Demand Conferences** page shows unregistered conferences in addition to registered ones. (UMGR-1780)
- No validation message appears when you schedule a call between two devices that are registered to different, unmanaged gatekeepers. (UMGR-1692)
- Fields in the **Customize Network** wizard sometimes disappear if you click **Previous** to move backward. (UMGR-1836)
- UVC Manager does not follow network zoning rules when scheduling calls. (UMGR-1976)

- Provisioning may fail for the network if started from Manager before a call is placed to or from the web interface of LifeSize Icon. (UMGR-2291)
- The snapshot option is not available from the Live Events page for a call scheduled through UVC Manager for Icon 600 systems or when recording is enabled on the device. (UMGR-2983)

Supported Browsers

Windows 7	Google Chrome v29.0 Firefox v23.0.1 Safari v5.1.7
Windows 8	Internet Explorer v10.0 Google Chrome v29.0 Firefox v23.0
Mac	Google Chrome v29.0 Firefox v23.0 Safari v5.1.7
Linux	Google Chrome v30.0.15599.114 Firefox v20.0

Contacting Technical Services

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