



Release Notes

LifeSize UVC Multipoint

Release v1.0

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LifeSize UVC Multipoint is deployed as an application on LifeSize UVC 3300, LifeSize UVC 1100, or LifeSize UVC Platform virtual machine. For the current product documentation for LifeSize UVC Multipoint and LifeSize UVC Platform, refer to lifesize.com/support.

Known Issues

Following are known issues and workarounds, if available. Numbers in parentheses are used for internal tracking.

- The call statistics button and call detail button might be grayed out in Internet Explorer. **Workaround:** Use another supported browser. (UMCU-691)
- When LifeSize UVC Multipoint and video communications devices in the LAN are registered to LifeSize UVC Transit Server through LifeSize Transit Client, video communication systems that join a conference through the Virtual Operator cannot share presentations. (UMCU-590)
- In a 720p30 conference with the audio codec set to G722.1.32 or G722.1.24, LifeSize video communications devices use the G.711u audio codec when they join. (UMCU-375)
- SIP registrations fail when the DNS on LifeSize UVC Platform is configured after you enable LifeSize UVC Multipoint. **Workaround:** Restart LifeSize UVC Multipoint. (UMCU-175)
- Video communications systems receiving a 4:3 aspect ratio video stream from LifeSize UVC Multipoint experience some visual artifacts when using the 5x5 layout. (UMCU-703)

Interoperability

LifeSize Multipoint is supported with the following devices:

Supplier	Products
Cisco	UCM: 7.1.3, 7.1.3.10000-11 Skinny Client Control Protocol-7940: 8.1 (audio calls only)
LifeSize	220 systems and Passport: 4.11.0, 4.11.3, 4.11.4 200 systems and earlier: 4.7.20 Control: 5.1, 5.5.3 Phone: 4.5.2, 4.5.3 Desktop: 2.0.2.191 Gatekeeper: 5.7, 7.1, 7.1.2.12 Networker: 3.1.2 Transit: 3.5 UVC Transit: 4.0.3 UVC Access: 1.0.1, 1.5.1 UVC Video Center: 2.0.0, 2.0.3 Softphone: 8.1.5 ClearSea Client: 8.1.0, 8.1.1, 8.1.10 ClearSea Server: 3.1.0.56161
Polycom	VSX 7000: v9.0.6 VSX 8000: v9.0.6 HDX 9002: v3.0.3, v3.0.4-20259 HDX 8000: v3.0.3, v3.0.4-20259 PVX: 8.0.16 Path Navigator: 7.0.14 ViewStation FX V.35 MP: 6.0.5 FX
Radvision	P10 Gateway: 5.7.2.0.25
ShoreTel	Shoregear: 13 (16.5.8508.0)
SipX	sipXecs: 4.2.1
Sony	PCS-G70: 2.65 PCS-XG80: 2.31.00
Tandberg	1000 MXP: F9.0.2, F9.1.1 6000 MXP: F9.0.2, F9.1.1 Edge: F9.0.2, F9.1.1 Centric: F9.0.2, F9.1.1 C-Series: TC4.0.1, TC4.2.1, TC5.1.2.28965

Interoperability Issues

Following are interoperability issues and workarounds, if available. Numbers in parentheses are used for internal tracking.

ShoreTel

- You cannot join a conference through the Virtual Operator of a LifeSize UVC Multipoint registered to ShoreTel Shoregear. **Workaround:** Dial using the conference ID. (UMCU-700, UMCU-189)
- You cannot start a presentation from a video communications device registered to ShoreTel Shoregear. (UMCU-699)

Tandberg

- Tandberg MXP devices might reject SIP calls dialed from LifeSize UVC Multipoint. **Workaround:** Place the calls from the Tandberg MXP devices. (UMCU-447)
- It might take up to 10 seconds for a participant on a Tandberg MXP device to become the active talker. (UMCU-414)

Polycom

- When dialing from a LifeSize UVC Multipoint conference to a Polycom video communications device, the audio codec is G.711u, regardless of the audio codec setting for the conference. (UMCU-371)
- Calls from Polycom HDX 8000 connect through the Virtual Operator at 64 Kb/s. **Workaround:** Dial using the conference ID. (UMCU-249)

Radvision

- Video might be corrupted in H.263 conferences with devices on the Radvision P10 Gateway registered to LifeSize Gatekeeper. (UMCU-196)

Contacting Technical Services

LifeSize Communications welcomes comments about our products and services. Send feedback about this or other LifeSize products to feedback@lifesize.com. Refer to lifesize.com/support for additional ways to contact LifeSize Technical Services.