

## **Release Notes**

#### LifeSize UVC Platform

Release: v1.0.1

New Features	1
Resolved Issues	
Known Issues	2
Browser Support	2
Contacting Technical Services	

LifeSize UVC Platform allows you to manage multiple LifeSize UVC applications from your browser:

- LifeSize UVC Access
- LifeSize UVC Transit
- LifeSize UVC Video Center

Each LifeSize UVC application includes a separate deployment guide and release notes. For the latest product documentation, refer to <a href="mailto:lifesize.com/support">lifesize.com/support</a>.

### **New Features**

LifeSize UVC Platform includes language support for English, German, French, Italian, Japanese, Korean, Russian, Spanish, and Simplified and Traditional Chinese in this release.

### **Resolved Issues**

Following are the major resolved issues in this release. Numbers in parentheses are used for internal tracking.

- Increasing the disk space allocation enables a UVC application such as LifeSize UVC Video Center to use the entire disk. To increase the disk size allocated to a VM installation, use the following procedure. (PLT-471)
  - 1. In the VMware vSphere Client, right-click > **Edit Settings** to access the virtual machine's properties and adjust the provisioned hard disk size. The increment must be greater than 1 GB.
  - 2. Access the console and enter the following command:

disk-extend

The system reboots automatically.

Running disk-extend resizes LifeSize UVC Platform's disk partitions to make the additional capacity granted by the vSphere Client available.

NOTE: You can increase (but not decrease) the disk space by repeating the procedure.

## **Known Issues**

Following are known issues and their workarounds, if available. Numbers in parentheses are for internal tracking.

- CPU capacity differs between LifeSize UVC 1100 and a default installation of LifeSize UVC Platform virtual machine. Adjust the number of virtual CPUs to 8 if the VM must support additional capacity. For example, if your LifeSize UVC Video Center is licensed for 20 HD recordings, set VCPU to 8. (PLT-402)
- Predating the time in LifeSize UVC Platform locks the system when it is in trial mode. (PLT-394)
- Avoid postdating the time in LifeSize UVC Platform, because it can affect the capabilities available on your system by reverting trial licenses to basic mode and preventing software updates on licensed systems. (PLT-469)
- The "Invalid License File" error message appears incorrectly if your DNS server is unreachable, and if the number of seats you attempt to upgrade is fewer than the existing capacity. (PLT-459, PLT-447)
- Enabling and disabling applications can trigger minor packet loss in ongoing calls and recordings. (PLT-413)
- If you configure a secondary IP address with a gateway address that differs from the gateway address of the primary IP address, the secondary IP address will be unreachable. (PLT-467)
- During product activations (in Licenses), the Next button may fail. Workaround: Reboot the server. (PLT-476)

# **Browser Support**

The LifeSize UVC Platform interface is supported with the following web browsers:

Operating System	Browser
Windows 7	Internet Explorer: 8.0, 9.0 Google Chrome: 12.0, 16.0 Mozilla Firefox: 5.0, 8.0, 9.0.1 Safari: 5.0.4
Windows XP	Internet Explorer: 6.0, 8.0 Google Chrome: 16.0 Mozilla Firefox: 5.0, 5.0.5, 9.0.1  NOTE: Internet Explorer 6 may render licensing pages incorrectly. (PLT-277)
Mac	Google Chrome: 12.0 Mozilla Firefox: 5.0 Safari: 5.0.5
Linux	Google Chrome: 6.0 Mozilla Firefox: 3.6

# **Contacting Technical Services**

LifeSize Communications welcomes comments about our products and services. Send feedback about this or other LifeSize products to <a href="mailto:feedback@lifesize.com">feedback@lifesize.com</a>. Refer to <a href="mailto:lifesize.com/support">lifesize.com/support</a> for additional ways to contact LifeSize Technical Services.