# *Release Notes*

## LifeSize® Virtual Link™

## Release: v1.0

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## General Production Information

LifeSize Virtual Link and LifeSize Passport must be in the same LAN, or the computer running LifeSize Virtual Link must be connected to the network through VPN. LifeSize Virtual Link does not process requests through NAT or firewall traversal.

The 443 TCP port is required for signaling. The network UDP reserved port range for LifeSize Passport is by default 60,000 to 64999, and is needed for media communication.

Refer to the *LifeSize Virtual Link Installation Guide* to ensure your systems and environment meet the necessary prerequisites before installing the application.

## Product Documentation

The following documentation is available in this release. For the most current version of product documentation, refer to www.lifesize.com/support.

| Document | Description |
|---|---|
| ***Installation Guide*** | Describes how to install and complete an initial configuration of your LifeSize video communications system. |
| ***LifeSize Communications End User License Agreement*** | Use of LifeSize equipment and software components are governed by the conditions and terms of the LifeSize Communications End User License Agreement. |
| ***LifeSize Third Party Licenses*** | Lists third party licenses applicable to this release. |
| ***Release Notes*** | This document, which describes new features and known issues in the current release and any available workarounds. |

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## Known Issues

The following table lists known issues and their solutions or workarounds, if available. Numbers in parentheses following an issue are used for internal tracking purposes only.

| Issue/Problem | Description/Workaround |
|---|---|
| SIP support. | Sending a presentation during a SIP call is supported on LifeSize systems only. |
| Presentation with Codian bridge fails. (END-15888) | Due to a known issue with Codian, in a multiway call with a Codian bridge, presentation fails for all participants. |
| Presentation fails from LifeSize Virtual Link when sent to a live recorded session in LifeSize Video Center. (END-15885) | LifeSize Video Center is unable to receive presentation from Virtual Link on live recorded video from LifeSize Passport. |
| Mouse pointer flickers during presentation. (VLNK-21) | The mouse pointer may flicker during a presentation from LifeSize Virtual Link. |
| Mac installations must extract the pkg file into the home directory prior to installing. (VLNK-98) | For Mac installations, users must copy and extract the LifeSizeVirtualLink.pkg file into their home directory prior to starting the installation. |

## Product Limitations

The following table lists known limitations with this LifeSize product. Numbers in parentheses following an issue are used for internal tracking purposes only.

| Feature | Support or Limitation |
|---|---|
| Higher bandwidth usage for presentations with legacy systems. (end-15605) (VLNK-100) | H.263 data sharing with legacy systems such as (VSX, MXP, and Aethra systems) is supported but requires 512 kb/s. |
| Limitations for H.263 systems in a multiway call. (END-15847)(VLNK-101) | If an H.263 system joins a multiway call in which H.264 presentations are in progress, that system will be unable to view the presentation. |
| Presentation may fail for third party devices supporting H.263+. (END-15785) | Presentation may fail in a multiway call for a third party that supports H.263+ presentation if the presentation is sent via LifeSize Virtual Link. LifeSize Passport does not support H.263+, therefore preventing Virtual Link to send H.263+. |

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## Interoperability

LifeSize video communications systems with this software release are supported with the following third party devices.

| Supplier | Products |
|---|---|
| Polycom | HDX 9002 v2.6.0-4740<br>HDX 8000 v2.6.0-4740<br>VSX 7000 v9.0.5 |
| Tandberg | C20 TC3.1.0.215436<br>MXP 6000 F8.0 NTSC<br>MXP 1000 F8.0 NTSC<br>Edge F8.0 NTSC |
| LifeSize | Multipoint 230 v7.0.0.3.38<br>Multipoint v5.7.0.0.15 |

## Contacting Technical Services

LifeSize Communications welcomes your comments regarding our products and services. If you have feedback about this or any LifeSize product, please send it to feedback@lifesize.com. Refer to www.lifesize.com/support for additional ways to contact LifeSize Technical Services.

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