LifeSize®
A division of Logitech

LifeSize Support Services

Partner Support Inquiry Process – Worldwide

Authorized LifeSize Partners with a support inquiry can contact LifeSize in one of three ways. **Please have your product(s) serial number available when making your support inquiry.**

OPTION 1

PREFERRED PROCESS:
Submit your support case via the LifeSize Partner Portal under the "cases" section:

www.lifesize.com ➔ Partners ➔ Partner Portal ➔ Cases

OPTION 2

Email your support inquiry to support@lifesize.com. E-mail communications will be responded to, via a LifeSize Support Representative, typically within the business day. Please include serial number and system coroner details from the customer environment in your e-mail.

OPTION 3

Contact LifeSize Support directly during normal business hours. Calls received after hours will be directed to the central LifeSize Operations Center. Phone numbers are listed to the right.

If your inquiry is not responded to in a timely manner, please forward it as follows:

TIER 1

LifeSize Support Services

+1 512 623 4226

escalations@lifesize.com

TIER 2 and 3

Jason McWhorter; Director – Global Technical Support

+1 512 623 4120

jmcwhorter@lifesize.com

AMERICAS (N/S America)	1-877-LIFESIZE
EUROPE (EMEA)	**(800-5433-7493)**
Belgium	00-800-5433-7493
Finland	990-800-5433-7493
France	00-800-5433-7493
Germany	00-800-5433-7493
Italy	00-800-5433-7493
Netherlands	00-800-5433-7493
Norway	00-800-5433-7493
Spain	00-800-5433-7493
Sweden	+46-85-000-8664
Switzerland	00-800-5433-7493
United Kingdom	00-800-5433-7493
ASIA (APAC)	**(800-2573-6668)**
China	00-800-2573-6668
Hong Kong	001-800-2573-6668
Japan	010-800-2573-6668
India	000-800-100-3515
Singapore	001800-2573-6668
Australia	0011-800-2573-6668

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