



## LifeSize Certified Technical Expert Course



### Course Overview

The LifeSize Certified Technical Expert (LCTE) course, a 4-day instructor-led session, provides in-depth training for using the LifeSize infrastructure products; LifeSize Control and LifeSize Transit. A comprehensive review of the products and hands-on lab activities will ensure that students can implement and support these products.

In addition to product training, the instructor will incorporate LCTE certification exam preparation during each session, including question review and hands-on labs. Upon completion of this course, students will have 21 days, from the last day of the course, to sit for the exam.

### Course Synopsis

#### LifeSize Infrastructure (LifeSize® Bridge™ and LifeSize® Video Center)

- MCU
- Capacity and performance
- Scheduling conferences/using call manager
- Recording and streaming
- Installation, configuration, upgrading, diagnostics, and trouble-shooting

#### LifeSize® Control™

- Installation
- Reporting
- Back-up and recovery
- Dashboard, gatekeeper, scheduling, additions

#### LifeSize® Transit™

- History of firewalls
- Signaling traffic and transportation of video
- NAT and RFC 1918
- Traversing firewall techniques
- Configuration and deployment
- Trouble-shooting

#### LifeSize Endpoints, LifeSize® ClearSea™ and LifeSize® Connections™

- Discussion

### Intended Audience

- Administrators and Operators
- Installation Technicians
- Pre-sales Engineers
- Technical Support Engineers

### Prerequisite(s)

- LCTP Certification

### InfoComm RU

Earn 12 InfoComm Certification Renewal Units upon completion of this course.



### Fees and Registration

This course is part of the LCTE Program, which includes online training, exam fees for both Professional and Technical certifications, additional product training, and the benefits that come with LCTE certification. (See LCTE Program Overview for further details.)

Reference part number 1000-0000-0506 when ordering.

To learn more or to register for the LCTE course, please contact your LifeSize Account Manager or visit us online at: [www.lifesize.com/len](http://www.lifesize.com/len)

### Cancellation

Cancellation notification must be received 10 business days prior to the first day of class for a full refund.



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