Release Notes

LifeSize UVC ClearSea Server
Release v4.0

This release extends the LifeSize UVC suite of applications to include LifeSize UVC ClearSea Server.

For the current product documentation, refer to lifesize.com/support.

Known Issues

Following are known issues and workarounds, if available. Numbers in parentheses are used for internal tracking.

■ UVC ClearSea Server does not support a TLS connection with an LDAP server (when administrators select *Use TLS connection* in UVC Platform in **User Management > LDAP Settings**). Importing LDAP users into UVC ClearSea fails if the LDAP server supports only TLS connections. (UCDC-695)

■ MCU conference registration to UVC ClearSea Server is not supported in this release. **Workaround**: To enable a video device to dial in to bridge conferences through UVC ClearSea Server, add a call routing rule in **Manage > Call Routing** that forwards the dial string to the MCU address. (UCDC-333)

■ A LifeSize Icon call to an integrated LifeSize Bridge through UVC ClearSea fails if LifeSize Icon is not registered to UVC ClearSea. **Workaround**: Register LifeSize Icon with UVC ClearSea. (UCDC-852)

■ An ISDN to IP call fails from a LifeSize Room 220 (through LifeSize Networker) to a ClearSea Client registered to UVC ClearSea. The gateway is registered to LifeSize Access that is neighboring UVC ClearSea. **Workaround**: Register LifeSize Gateway to Access using the mode in which the gateway registers all of its terminal aliases, not its prefixes. (UCDC-795)

■ A LifeSize video system behind a firewall cannot receive incoming calls from UVC ClearSea Server even if the video system is registered to the server. (UCDC-586)

■ In an audio-only call that is escalated to an external MCU, local video appears on a mobile ClearSea Client. (UCDC-483)

■ No feedback for a call disconnect is available to a client attempting to call a UVC ClearSea Server after the licensed port limit is reached. (UCDC-319)

■ If an unregistered caller (with an H.323 name that matches a registered UVC ClearSea user) places a call to a LifeSize video system, the call history for the LifeSize system incorrectly stores the registered user's H.323 name. Redialing the number from the call history of the LifeSize system places a call to the registered user instead of the unregistered original caller. (UCDC-247)

- In a call between two ClearSea Clients, distorted video appears when the call is escalated to LifeSize Bridge. **Workaround**: Configure UVC ClearSea Server to allow calls at 720p. (HE-6921)
- Far end camera control is unavailable in a call between a LifeSize 200 and another LifeSize system. (END-21399, END-21490)
- No video appears on LifeSize Team 220 in a SIP call initiated by Team 220 to an iPod Touch, both devices registered to UVC ClearSea Server. (END-21470)
- This release does not support SIP presentations in encrypted calls through UVC ClearSea Server. (PKS-4688)
- Presentation video may fail after an ongoing call escalates to LifeSize Bridge through UVC ClearSea Server. **Workaround**: Stop and start the presentation. (UCDC-835, END-21617)
- Presentation video over SIP fails from LifeSize Room (or Team MP or Express) to ClearSea Client. (END-21506)
- UVC ClearSea Server does not support Unicode characters. If you attempt to save an entry with Unicode characters, a server error message appears instead of an appropriate error message. (UCDC-998)

Product Limitations

Following are known limitations with this version of LifeSize UVC ClearSea Server. Numbers in parentheses are used for internal tracking.

- A LifeSize Softphone registered through SIP with UVC ClearSea cannot recover the presentation window after placing the presentation on hold. (UCDC-943)
- You are unable to export the contact list in **Manage > Users** using a Mac Air. (UCDC-628)

Interoperability

LifeSize UVC ClearSea has been tested with the following devices:

Supplier	Products
Cisco	CUCM: 7.1.3, 7.1.3.10000-11 CUCM: 8.6.1.20000-1 CUCM: 9.0.1.10000-37 Skinny client CP-7940: 8.1 (audio calls only) IOS GK: 12.4(17a)
LifeSize*	Icon 200 series 220 series Passport series Phone Bridge 2200 Networker Desktop UVC Access UVC Multipoint Softphone ClearSea Client
Polycom	HDX Series: 3.0.3, 3.0.4-20259 VSX Series: 9.0.6
Radvision	P10 Gateway: 5.7.2.0.25
Shore Tel	Shoregear: 13.1 (18.23.2412.0)
Sony	PCS-G70: 2.65 PCS-XG80: 2.31.00, 2.36.00
Tandberg	C-Series: TC4.0.1, TC4.2.1, TC5.1.2.289652 EDGE, Centric, and Set-top MXP: F9.1.1, F9.1.2 Codian 4220 4.4(3.42) VCS Expressway: X7.2.1

* Latest versions, unless otherwise specified.

Interoperability Issues

Following are interoperability issues and workarounds, if available. Numbers in parentheses are for internal tracking.

- Calls fail from a ClearSea Client registered with UVC ClearSea to a video device registered with CUCM v9.0.1.   (UCDC-887)

- An H.323 call fails between a video system registered to Cisco GK and a video system registered to UVC ClearSea. (UCDC-639)

- A Sony G70 video device does not receive video from a LifeSize video system registered to UVC ClearSea Server. (UCDC-656)

- When a Sony G70 joins a two-way call with an ongoing presentation and the call is escalated to UVC Multipoint, the presentation video stops. (END-21478, UMCU-1651)

- A Tandberg C20 is unable to control the far end camera of a LifeSize video system registered with UVC ClearSea Server. (UCDC-797)

- In a SIP call between a LifeSize video system and a ClearSea Client, both registered to UVC ClearSea Server, video from a Polycom VSX fails to appear at the far end when the Polycom device joins and the call is escalated to LifeSize Bridge. (UCDC-554)

- Distorted audio occurs in a call between a Tandberg MXP and a LifeSize video system, both registered to UVC ClearSea Server. (UCDC-207)

Contacting Technical Services

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