

Release Notes

LifeSize Icon

Release v1.2.1

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For the current product documentation, refer to lifesize.com/support.

Resolved Issues

- Failures in verifying upgrade images no longer occur in this release. (PKS-5778)
- Removing all numbers from the Recents list on the LifeSize phone no longer deletes the numbers from the Favorites list. (PKS-5717)
- H.323 address formats no longer allow the format of ID@gatekeeper_domain which was causing protocol conflicts if this format was provided through LDAP. (PKS-5781)

Known Issues

Following are known issues and their workarounds, if available. Numbers in parentheses are for internal tracking.

General

- Partitions cannot be swapped through the UI or reset button after an upgrade to v1.2. **Workaround:** Install v1.2 on both partitions by upgrading twice to this version. (PKS-3760)
- Presentations are not supported in SIP calls that use UDP and are placed through LifeSize UVC ClearSea.
 Workaround: Use TCP for SIP calls that are placed through LifeSize UVC ClearSea. (PKS-5687)

Audio

 HDMI audio might not function appropriately after a LifeSize Icon restarts or awakens. Workaround: Unplug the HDMI cable from the Icon and plug it back in. (PKS-5646)

Communications

- Connecting three or more LifeSize Digital MicPods to LifeSize Phone, second generation, causes all of the MicPods to stop functioning. Workaround: Ensure that LifeSize Phone is connected directly to LifeSize Icon, and avoid connecting more than two MicPods to LifeSize Phone. (PKS-5149)
- The DNS option is not updated automatically whenever a LifeSize Icon moves from a static network to a DHCP network. **Workaround:** Clear the static DNS field to use the provided DHCP server as your primary server. (PKS-5223)

Video

■ VISCA cameras do not start automatically after they are connected to the USB port of a LifeSize Icon. **Workaround:** Restart the Icon after attaching the camera. (PKS-4774)

Interoperability

This release supports the following products.

Browser support	Apple Safari for Mac: v6.0.2 Google Chrome: 23, 24, 28 Microsoft Internet Explorer: 9 Mozilla Firefox: 16, 17, 18, 22
USB serial port adapters	AirLink101 AC-USBS Belkin Codi Keyspan USA-19HS
Cisco/ Tandberg	Cisco SX20: V8.2 Cisco ASA 5510 Firewall: V8.2 Tandberg C Series: TC 4.2.3
LifeSize*	Bridge Room, Team, and Express (including 200, 220, and Passport series) Softphone (Windows and MAC)
LifeSize ClearSea	ClearSea Sever* ClearSea Client* ClearSea mobile clients: - iOS 4.3.5, 5.0, 6.0.2, 6.1: 8.2.4 - Android 2.2, 2.3.3, and 4.0.4: 8.2.4 - Windows 7: 8.2.4 - MAC OSX (10.6, 10.7, 10.8): 8.2.4
LifeSize UVC*	UVC Access UVC ClearSea UVC Manager UVC Multipoint UVC Platform UVC Transit Server/Client UVC Video Center UVC Video Engine
Polycom	HDX Series: 3.0.4 BFCP for HDX series 3.0.2 M100 Version:1.0.4.19940_4151 RMX2000 (MCU version): 7.6.0.172 RMX2000 (Manager version): EMA-V7.6.0.141 Telepresence m100: 1.0.4.19940_4151 Group 300: 4.0.2 Group 500: 4.0.2
Radvision	XT5000: 03.00.00115 V3_0_115B
Sony	EVI-H100VW

^{*}Latest versions, unless otherwise specified.

Interoperability Issues

Following are the known limitations with third party products. Numbers in parentheses are for internal tracking.

General

- If a LifeSize Icon is integrated with VidyoGateway and H.323 security is enabled on VidyoGateway, set the H.323 security on the Icon to Auto or Strict for calls. Disable security on VidyoGateway to allow unsecure calls. (PKS-5602)
- Presentations during SIP calls are not supported with some ShoreTel, Polycom, and Tandberg devices. (PKS-5528)
- Consumer Electronics Control might not function with some Philips, NEC, Sharp, ViewSonic, and Panasonic devices. (PKS-5504, PKS-5419)
- BFCP over UDP is not supported when a call is placed from a LifeSize Icon to a Radvision Scopia XT5000. Workaround: Place the call from the Scopia XT5000 to the Icon, or set Support > SIP (General) > BFCP Transport Type to TCP on the Icon. (PKS-4811)

Cisco/Tandberg

- Calls that are registered with CUCM and placed through LifeSize Bridge fail when connecting to a LifeSize Icon. Workaround: When registering an Icon with CUCM, disable Allow Presentation Sharing using BFCP on the Phone Configuration page. (PKS-5575)
- Dual stream support is disabled in two-way calls between LifeSize Icons that are registered to Cisco Unified Communications Manager. The primary video is replaced by the presentation. (PKS-5624)
- Calls cannot be placed between a LifeSize Icon and a Tandberg VCS unless the Icon is registered to the Tandberg VCS. (PKS-5017)
- If a presentation is stopped and restarted six or more times during a SIP call between a LifeSize Icon and a Tandberg C20, the C20 decoder fails and streams blank video. (PKS-5013)

Polycom

- During a call of 1024 kb/s or greater, Polycom HDX 8000 devices restart whenever a presentation is initiated. (PKS-5321)
- All participants in a conference receive corrupted video when a secure call is placed through a Polycom RMX device. (PKS-4991)
- Polycom 500 devices stop sending audio and video whenever a LifeSize Icon attempts to control their cameras. (PKS-4818)

Contacting Technical Services

LifeSize Communications welcomes comments about our products and services. Send feedback about this or other LifeSize products to feedback@lifesize.com. Refer to lifesize.com/support for additional ways to contact LifeSize Technical Services.