



## Release Notes

### LifeSize Softphone

#### Release v8.1.12

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For the current product documentation, refer to [lifesize.com/support](http://lifesize.com/support).

## New Features

Following are the major new features in this release. Numbers in parentheses are used for internal tracking.

- Setting **Local IP Address** to *All* (in **IP Network Settings** on the **NETWORK & PROTOCOLS** page) instructs LifeSize Softphone to bind to all IP addresses available on the local machine. With multiple IP addresses available and *All* selected, the IP addresses for each protocol appear in the main window. Far end callers can use any of these IP addresses to reach LifeSize Softphone. By default, with **Local IP Address** set to *Auto*, LifeSize Softphone binds to the primary network interface. (MD-124)

**NOTE:** If LifeSize Softphone is in a network with a firewall that uses 1:1 static NAT, callers use the public IP address. If **Local IP Address** is set to *All*, calls might fail if the far end tries to contact LifeSize Softphone through a local IP address. In NAT environments, LifeSize recommends that you select the local IP address associated with the NAT IP address.

Depending on your network configuration, media and signaling might use different interfaces if you set **Local IP Address** to *All*.

## Resolved Issues

Following are the major resolved issues in this release. Numbers in parentheses are used for internal tracking.

- Gatekeeper registration no longer fails after upgrading from Softphone v7.0.57. (MD-135)
- The visual keypad now sends the correct DTMF tones in all call configurations. (MD-125)
- The `softphone://address` and `callto://address` commands place a call even if the LifeSize Softphone application is not started. (MD-121)
- During SIP registration over UDP, LifeSize Softphone on the Mac now sends authorization information to the SIP registrar. (MD-164)
- If gatekeeper authorization fails, a prompt for H.323 authentication appears. (MD-118)

## Known Issues

Following are known issues and workarounds, if available.

- LifeSize Softphone does not detect changes to the system's DNS configuration. **Workaround:** Restart LifeSize Softphone. (MD-166)
- Platforms running Mac OS X do not support the H.261 protocol. (MD-111)
- Tandberg 1000 MXP systems do not respond to SIP OPTIONS requests from LifeSize Softphone, causing SIP calls to fail. **Workaround:** Use the H.323 protocol to call Tandberg 1000 MXP systems. (MD-157)
- Upgrading Mirial Softphone to LifeSize Softphone on a Mac OS X does not overwrite or delete the older version. **Workaround:** After the upgrade, delete the older Mirial Softphone version.

## Interoperability

LifeSize Softphone is supported on the following operating systems:

- Mac OS X 10.5 or later
- Windows XP, 2003, Vista, 7

## Contacting Technical Services

LifeSize Communications welcomes comments about our products and services. Send feedback about this or other LifeSize products to [feedback@lifesize.com](mailto:feedback@lifesize.com). Refer to [lifesize.com/support](http://lifesize.com/support) for additional ways to contact LifeSize Technical Services.