Release Notes

LifeSize Transit™

Release: v1.0.0

Use of LifeSize equipment and software components are governed by the conditions and terms of the LifeSize™ Communications End User License Agreement.

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Product Documentation

The following documentation is available in this release:

Documentation	Description
LifeSize Transit User Guide	Describes installation, common usage, and troubleshooting information for your LifeSize Transit system. Available from the documentation CD included in the product box as well as from the Customer Support page of the LifeSize web site.
LifeSize EULA and Third Party Licenses	The LifeSize End User License agreement and listing of Third Party Licenses are available from the documentation CD included in the product box as well as from the Customer Support page of www.lifesize.com.
LifeSize Safety and Regulatory Notices	Describes safety guidelines and regulatory notices for the LifeSize hardware. This document is available from the documentation CD included in the product box as well as from the Customer Support page of www.lifesize.com.
Release Notes	This document, which describes known issues in the current release and any available workarounds. Also provides Customer Support contact information. Available from the Customer Support page of www.lifesize.com.

Interoperability and Third Party Device Support

For information about third-party devices that are supported in this release, see your LifeSize Room™ documentation.

Features and Limitations

Numbers in parentheses following an issue are used for internal tracking purposes only.

Feature	Support or Limitation
Parties in a SIP call behind a firewall and who are not using LifeSize Transit.	When you use LifeSize Transit to call parties who have public addresses and who are not using LifeSize Transit, ensure that SIP fixup and deep packet inspection are disabled on the firewall between the LifeSize Transit Server on the DMZ and the open Internet. Some firewalls with these settings enabled will cause calls to be routed outside of LifeSize Transit, resulting in call failure.
Bandwidth limit for video calls when you use TCP or HTTP firewall traversal.	If your firewall is configured to block UDP, and video calls must use LifeSize Transit TCP or HTTP for firewall traversal, LifeSize recommends using a total bandwidth limit of 1 Mb/s for a point-to-point call. For a three-way call, LifeSize recommends using a bandwidth limit of 512 Kb/s.
Outgoing calls are made with the SIP protocol first. (END-2626)	When LifeSize Transit is enabled in your LifeSize Room system, all outgoing IP calls are made using the SIP protocol. If a call fails or times out, the call is retried using the H.323 protocol. You might experience a long waiting period for a SIP call that times out.

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Known Issues and Workarounds

The following table lists known issues and their solutions or workarounds, if available. Numbers in parentheses following an issue are used for internal tracking purposes only.

Issue/Problem	Description/Workaround
Maximum concurrent calls setting. (TRA-63)	The **Call Status** page, accessible from the LifeSize Transit Server web interface, enables you to set the maximum number of concurrent calls that are permitted during a session. The number must be one greater than the actual number desired.
Disabling LifeSize Transit in LifeSize Room does not break the connection to the LifeSize Transit Server. (TRA-56)	Selecting **Disabled** in the **LifeSize Transit** preference in your LifeSize Room system does not break the connection between the LifeSize Transit Connector and the LifeSize Transit Server. The LifeSize Transit Connector maintains a heartbeat connection to the LifeSize Transit Server after you save the server address, user name, and password. To break the connection, select **Disabled** in the **LifeSize Transit** preference, and then type a wrong password in **Transit Password** before saving your changes. The next time you enable LifeSize Transit, change **Transit Password** to the correct password.

Customer Support

LifeSize Communications welcomes your comments regarding our products and services. If you have feedback about this or any LifeSize product, please send it to feedback@lifesize.com. You may also contact LifeSize Customer Support as follows:

Method	Address
Internet	http://www.lifesize.com
E-mail	support@lifesize.com
Phone	(877) LIFESIZE or (877) 543-3749 (512) 347-9300
Fax	(512) 347-9301

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